

## Delitrateur Achieves EDI Efficiency with Babelway



"Our experience has been nothing short of great. The Babelway team is composed of experts who truly understand the complexities of EDI. They're always available to help, and their professionalism is top-notch."

**Bruno Speleers, Administration,  
Finance & IT Director**

### Executive Summary

**Company:** Delitrateur

**Global Headquarters:**

Nivelles, Belgium

**Industry:** Retail, HORECA

**Web Site:** [Click here](#)

**Results:**

- Streamlined invoice-sharing process with customers.
- Reduced time and resources spent on EDI management.
- User-friendly platform accessible to non-EDI experts.
- Wide range of functionalities catering to Delitrateur's specific needs.
- Excellent support from Babelway's knowledgeable and helpful team.

### The Client

Delitrateur is a retail and HoReCa (hotel, restaurant, cafe) company with 41 locations across Belgium and Luxembourg. It offers a wide range of food products and services to both consumers and businesses.

### The Context & Challenges

Delitrateur was struggling with the complexities of managing Electronic Data Interchange (EDI) for invoices for its large network of stores. Sharing invoices with customers was a time-consuming and resource-intensive process, hindering efficiency and potentially impacting customer satisfaction.

## The Solution

Choosing Babelway and using it since the beginning of their business, through Delfood's establishment, as one of their first customers, helped Delitrateur streamline their EDI processes. Currently, they have around ten people who rely on Babelway for their day-to-day operations.

*"Babelway has been instrumental in supporting us to create efficient channels for our invoices." says Bruno Speleers, Administration, Finance & IT Director "This has streamlined the process of sharing invoices with our customers, saving us both time and resources."*

## The Outcome

Since adopting Babelway, Delitrateur has significantly improved its EDI capabilities:

- Babelway streamlined Delitrateur's invoice-sharing process, saving time and resources.
- The user-friendly platform empowered even non-EDI experts within Delitrateur.
- Babelway's diverse functionalities catered to Delitrateur's specific needs.
- The Babelway team provided exceptional support during critical projects and offered ongoing assistance.

## Are you struggling with EDI complexities?

Consider Babelway's user-friendly and reliable EDI solution, just like Delitrateur. Contact Babelway today to learn more about how they can help your business!

[Contact us today](#) for a live demo or directly start your [free trial](#).