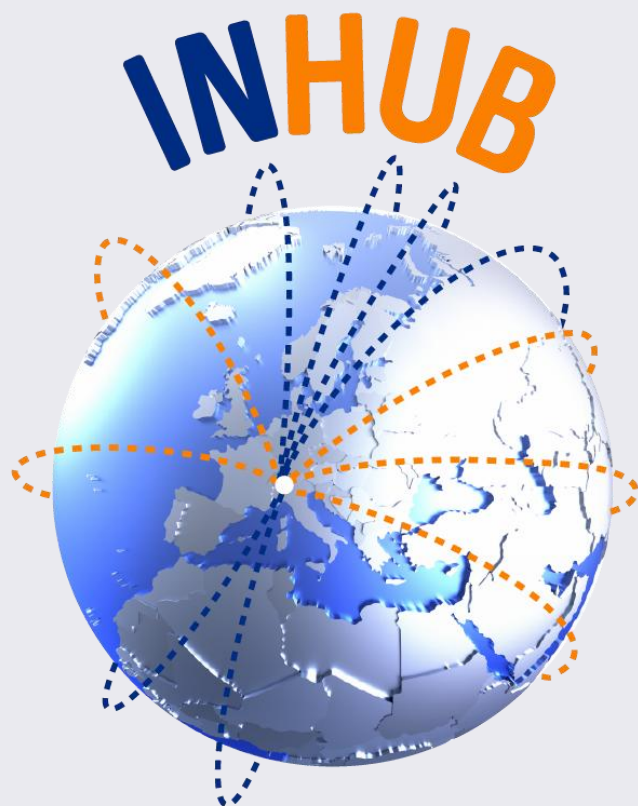




Indicom: International electronic invoicing

Leader in the **digitization of business administrative processes**, for over 25 years **Indicom** has been the reference point for companies and professionals in **Information Management** and **BPO** services.

Cutting-edge technologies, many years of experience and constant research for innovative solutions allow us to offer our customers flexible and efficient management of administrative processes.



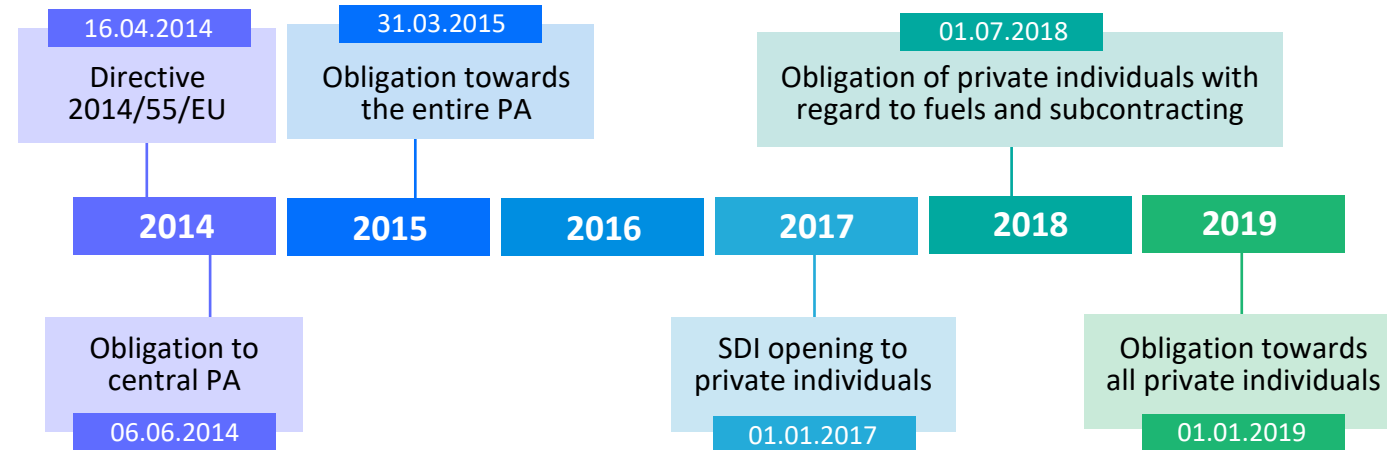
+ 500	Customers: medium and large enterprises
+ 5,000	Customers: studies and small businesses
+ 120	Specialized resources
€ 500,000	Share capital
+ 1,000,000,000	Digitally stored documents
+ 135,000,000	Electronic invoices managed from 2014
4 locations	Production/commercial: Milan-Rome-Riccione-Paris

Electronic invoicing in Italy

For companies, Indicom represents an **accredited channel to the Interchange System** for sending and receiving electronic invoices, for managing notifications and for digital storage in accordance with the law.

Since the introduction of Electronic Invoicing to the **Public Administration in 2014**, Indicom has become a reference point for e-invoices, further establishing itself as a leader in the sector when **the obligation was extended to all private individuals in 2019**.

The evolution of Italian legislation:



International electronic invoicing with Indicom

Companies today are called to an **important challenge** regarding the **electronic invoicing** process in **Europe** and **worldwide**.

The introduction of the e-invoicing obligation puts companies in a position to have to equip themselves with **IT models adapted** to the peculiarities of their country and with the right reactivity to the inevitable **regulatory changes**.

The solution is to rely on **specialized companies**, able to **manage the service** in every part of the **world**. **Indicom** is one of these.

Starting from the provision of the **service in Romania**, we have been **accredited as a PA – Plateforme Agréée in France** and we will be present in all countries that will progressively adopt electronic invoicing.



Why rely on the Indicom outsourcing service?



SINGLE POINT OF CONTACT To have **standard management and a single supplier** to interface with.

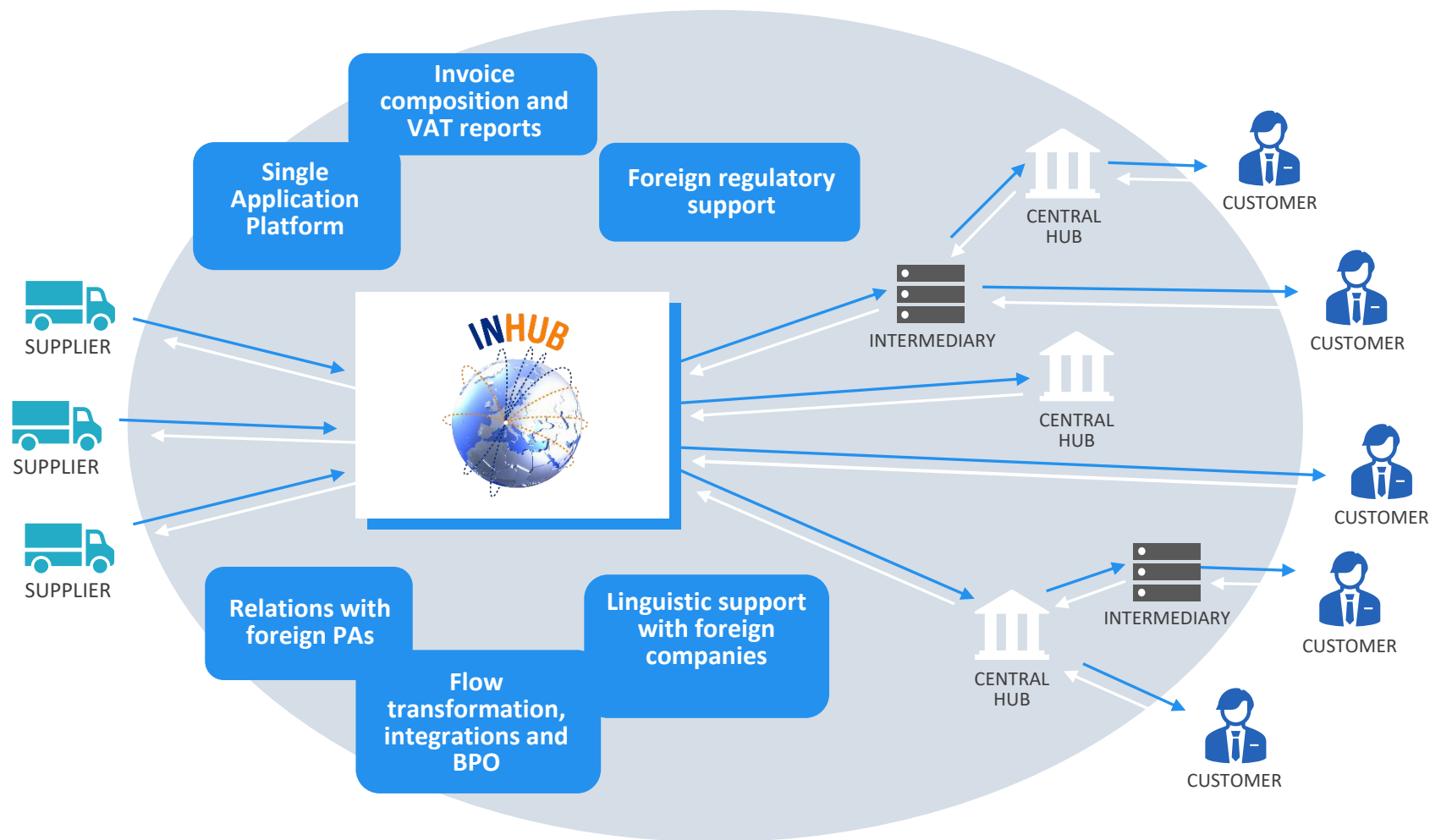
COMPLIANCE To ensure **full compliance with the regulations** currently in force in the various countries.

SCALABLE MODEL To **take advantage of the scalability and reproducibility** of the international electronic invoicing model across multiple countries.

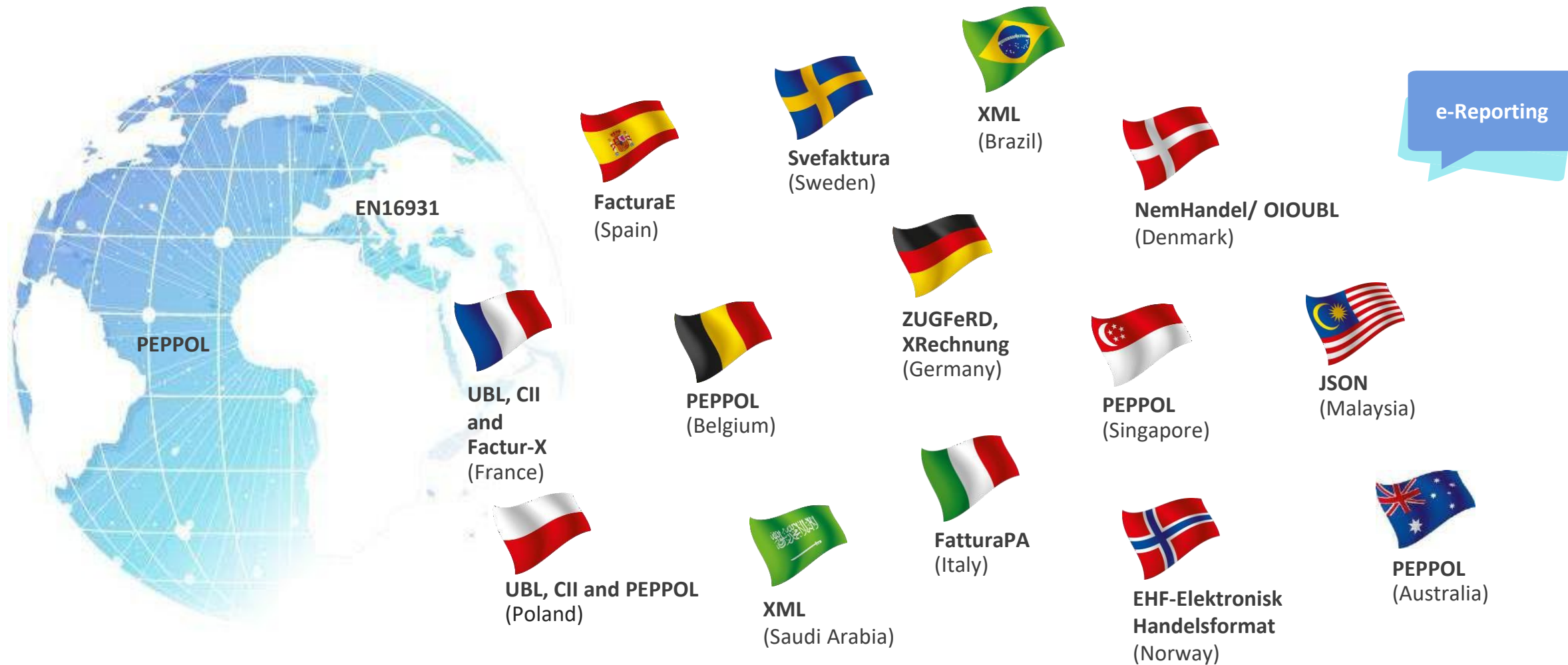
BETTER RELATIONSHIPS To improve **relations with Customers and Suppliers**.

Indicom provides its customers with a structure capable of delivering the electronic invoicing service in Europe and worldwide, with a direct presence or through partners in each country.

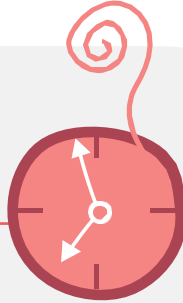
Indicom: how to deal with the variety of scenarios



e-Invoicing worldwide



CRITICALITY (internal)



- **Management of different models and flows** for each country
- **Multiple Suppliers Approach**
- **Constant updating on the evolution** of legislation
- **Non-optimized process management**
- **High costs**

ADVANTAGES (outsourcing)



- **Standard management and single supplier** to interface with
- **Regulatory compliance**
- **Reproducibility** in multiple countries
- **Improvement of relations** with customers and suppliers
- **Economies of scale**

The service

Indicom aims to become **one of the most reliable players for electronic invoicing services** globally, operating directly, or through partners, in the countries interested in e-invoicing.

The service provides our customers with the **tools necessary** to send us e-invoices and the **multilingual INHUB portal**, specialized for different countries that allows, in particular:

- The compilation of the invoice fields
- Sending and consulting of accounts receivable
- Receipt and consultation of accounts payable
- Validation of receivable invoices with respect to specific regulations
- Sending any mandatory reports to the authorities to and from the various countries

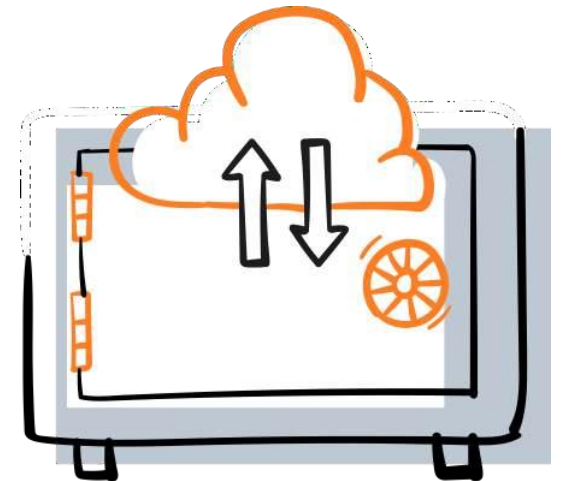
Indicom also deals with:

- **Reconciliation services** between supplier invoices, purchase orders and delivery notes
- **Preservation** in accordance with the law



Business continuity

- Proprietary data center
- Private cloud with virtual clusters, HA systems with no single point of failure, DR Site over 300 km from the main site
- Periodic Vulnerability Assessment and Penetration Testing activities, also by customers
- Independent management network with constant monitoring and automatic alarm systems
- UPS in the CED room with 2 hours and 30 minutes of autonomy
- Electric generator with the possibility of supplying energy for 36 hours
- 24-hour access control and video surveillance



SISTEMI DI GESTIONE
CERTIFICATI



UNI EN ISO 9001:2015
UNI CEI EN ISO/IEC 27001:2017
ISO/IEC 37001:2016

ISO 9001

Design and delivery of digital preservation services in accordance with the law, electronic invoicing, optical storage services and Business Process Outsourcing. Design, scanning, archiving, and massive dematerialization of documents.

ISO/IEC 27001

Management of the logical, physical and organizational security of information and documents related to the digital preservation process. Design, scanning, archiving and massive dematerialization of documents. Certificate issued in accordance with the version of the applicability statement of 06/21/2022.

ISO 37001:2016 ABMS

Management system for the prevention of corruption.



PA

Accreditation as a PA (Plateforme Agréée, ex PDP – Plateforme de Dématérialisation Partenaire) for the electronic invoicing service in France

AgID qualification (former accreditation) as Curator for the Public Administration

Service provider accredited by **Peppol** as an **Access Point** (AP) and **Service Metadata Publisher** (SMP)